



# A YEAR IN REVIEW

## 2019

# A LETTER FROM OUR PRESIDENT & CEO



On behalf of the Carolina Donor Services Board of Directors and our outstanding staff, I want to thank you for the time, effort, and energy you gave in 2019. Because of you and the selflessness of our donors and their families, 2019 was a record-setting year for lives saved and healed by our collective efforts.

Record growth in donation is being driven by the following:

- more people registering their decisions at the DMV and online
- an increase in potential donors' next of kin authorizing donation
- the recovery of more organs for transplant from donation after circulatory death (DCD)
- process improvement initiatives at Carolina Donor Services and partner hospitals
- drug-related overdoses which are, unfortunately, impacting our community

Despite this record-breaking year, we are not complacent or satisfied with the status quo. I can assure you that we are committed to excellence and ongoing process improvement.

Carolina Donor Services is devoted to ensuring every viable organ and tissue recovered will give someone a second chance at life. Trust is critical in saving lives and throughout the organ, eye and tissue donation process. It begins when those who register their decisions to donate at the DMV or online entrust that their legal decision will be honored at their time of death. Additionally, registered donors and donor families who provide authorization place trust in the process that their organs, eyes, and tissues will be recovered and transplanted to those in need. During this record-breaking year, we are grateful to the families who entrusted us to maximize their loved ones' heroic gifts.

We are proud that transplantation lets thousands of recipients return to work, become active in our communities, and live their lives to the fullest extent. Yet, we recognize that more must be done because nearly 3,000 men, women and children are waiting for lifesaving organ transplants in North Carolina.

You are invited to open doors in your community by sharing your decision and the impact you have on saving lives, increasing the number of registered donors, honoring your loved one's gift, or celebrating your second chance at life. Last year was remarkable, and we look forward to saving even more lives this year. I trust that you will join us. Thank you.

Sincerely,

A handwritten signature in dark ink that reads "Danielle Niedfeldt". The script is elegant and cursive.

Danielle Niedfeldt, RN, JD  
President & CEO  
Carolina Donor Services

# 2019 KEY STATISTICS

## Organs Transplanted

**Total: 811**

32% INCREASE FROM 2018



KIDNEY

419



LIVER

176



LUNG

97



HEART

82



PANCREAS

35



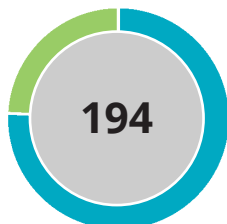
INTESTINE

2

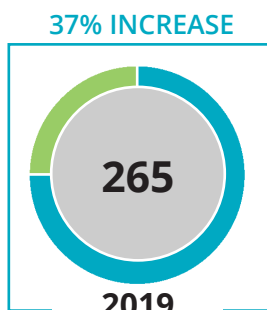
## Organ Donors



2017



2018



2019

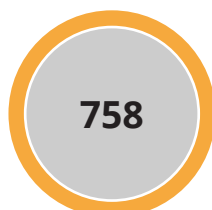
### Donation after Brain Death

Donors who are declared dead based on neurologic criteria which is defined by the irreversible loss of all functions of the brain, including the brain stem.

### Donation after Circulatory Death (DCD)

Donors who are declared dead based on circulatory criteria which is defined as irreversible cessation of circulatory respiratory functions.

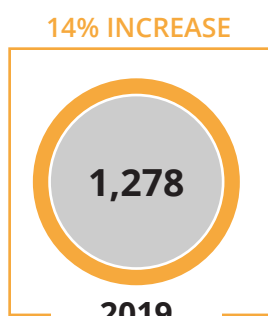
## Tissue Donors



2017

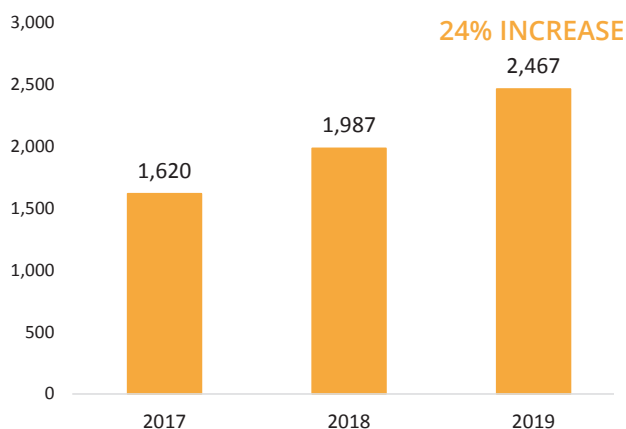


2018



2019

## Tissues Recovered



**Total: 2,467**

**SKIN - 1,180**

**BONE - 704**

**VEIN - 190**

**HEART VALVE - 179**

**OTHER - 214**

REMEMBERING THOSE WHO GAVE THE GIFT OF LIFE

SE	JY	DP	JW	JD	HN	MR	GT	PB	TH	WG	AC	AE	TB	NZ
RD	WS	NB	LB	CP	SA	PP	GR	WB	DB	JW	WI	ID	JL	CB
KV	CH	JF	MS	TA	EC	GS	ER	RF	KS	JR	KS	JM	BM	NM
DC	BG	CO	LE	DB	SA	CK	KF	KG	RB	ZW	AG	JP	SK	JJ
TU	RP	SP	DH	CK	CG	SY	TW	JJ	KD	JH	RP	CG	NF	JF
PR	DS	MB	GM	MM	BB	CH	CM	NM	MB	JJ	DB	RS	RY	JS
KO	RW	AW	BS	AT	PT	LA	JG	SB	JH	CH	BS	KC	CC	DB
WH	MM	DS	RJ	HB	EC	JD	TS	BB	KR	VB	BT	JC	LS	RR
RM	BE	TG	PB	PG	PB	PJ	CW	LW	LW	KB	RS	JB	CW	DH
JG	DB	AH	PB	JM	WL	FA	JW	MC	JB	GB	IB	EM	AS	DS
DO	SK	DT	GK	GD	AG	RE	PE	SP	MG	DJ	RM	AW	GS	CL
PB	JP	RG	NH	AT	HB	MS	MM	GV	GE	JM	MU	JL	PN	SP
JL	HT	KB	CV	EB	GG	CS	TQ	LD	JD	TK	HM	KG	DK	EK
EC	JM	PG	CF	MH	LJ	MW	DB	JS	CW	CP	NG	JL	AE	BM
KS	AM	RM	MK	JT	BJ	AD	JO	LN	MS	VS	JP	SC	JP	CE
LB	DB	AL	TL	DS	HH	TW	TE	CT	EB	BW	LS	MW	MB	DG
JK	KT	CP	AG	ES	KK	MA	GG	MC	LN	FJ	DC	MF	ZS	RB
RT	DR	MC	WJ	CD	TH	FJ	JW	JH	DO	ER	DT	LS	DJ	GW
CC	AE	SL	LO	VT	CT	LL	HC	HS	TM	TC	TR	LH	TA	CK
AD	SP	JS	DL	TH	DT	BS	FM	DW	CH	CL	BS	RM	HB	RF
RB	DB	RS	BS	RL	CW	SA	FD	RS	ES	DW	EG	RM	EP	SB
PH	KH	ND	JE	ML	JB	AH	LW	DH	JN	LS	KB	KH	MM	DL
AG	MB	JH	PK	RW	JS	LD	DM	GT	TB	SW	TP	JR	SW	EB
RB	MA	CJ	RB	MP	RE	GR	DS	GM	MJ	WR	MM	PL	LD	HB
PM	WP	DC	LK	RS	FA	BT	NP	JH	CH	DR	CS	LS	RK	DB
WJ	BH	LW	CS	LJ	FT	HE	EH	MP	HD	JT	IT	JD	CM	RM
MD	MM	CK	PW	RL	GD	LG	BW	EH	CB	HH	RH	VF	CB	AB
ET	JS	EM	PN	HP	EC	TN	AF	MO	AF	ZH	WL	BG	HG	JG
CL	RK	VS	DC	DS	RB	TA	HK	LC	JA	JP	IB	AY	NA	GE
CE	RH	AH	MC	CC	HB	DW	JS	AW	NS	EF	TW	SL	WB	EE
MB	CQ	JH	NL	TB	AK	JT	AB	LD	ML	PL	LB	DB	DC	RZ
PT	EB	CL	FG	MG	WP	PC	DJ	DH	HP	NK	EW	TH	WR	CE
GM	JR	RW	SS	AC	SF	AR	JR	RC	KJ	CC	KB	RJ	RW	JS
WA	RL	RC	HM	WM	EM	LB	TB	BR	NP	JS	BD	LS	VP	SF
HM	CD	WE	PT	RH	DP	JR	SA	JW	MH	CW	AJ	CH	MB	CH
ML	GH	WS	DM	JD	SA	JD	SB	SD	WB	QM	TK	BK	GM	TC
JB	JE	HM	SN	SR	LA	AS	BW	AR	LO	GB	CB	AM	KA	DT
FW	MC	FH	JS	JM	JE	WM	WB	EC	JL	VM	JR	JB	WJ	GB
WH	CA	PD	TS	SM	GS	RM	GH	RR	AT	TT	CC	RR	RW	TL
JB	HS	KB	LE	WW	CW	JB	ZA	DC	AM	HM	AL	NM	JS	PK



MM	GD	MS	JC	WB	PC	MC	WS	GR	DC	JW	MH	WJ	LG	SC
LK	JK	DL	KS	DJ	RG	OG	RH	JH	CJ	KT	DS	CC	SC	MM
CD	IR	PM	CJ	AL	WL	CB	LS	GD	JW	TL	EA	DR	DS	BW
JS	KD	AW	ML	AF	KR	JH	GH	HW	AS	SR	JL	CL	JJ	GC
CS	LS	MT	KM	AG	LP	DM	DT	CV	JG	GH	FH	AS	BH	CL
PH	JO	DC	BP	LK	BG	JH	WR	BF	JP	LW	MS	FB	CS	DC
MS	HP	MN	SM	VH	JB	IW	AL	FA	OD	CJ	NC	MR	RW	CH
RG	CP	MP	LR	WH	SK	CH	RC	TH	EC	AG	LK	DL	BB	LF
AP	DH	DJ	MW	LM	SH	KF	HD	MG	DE	WL	BF	DB	DN	YM
TD	TA	JH	WP	EF	RW	GN	AG	CA	RL	DJ	CW	TM	DW	AB
AL	RW	BJ	KW	MS	LE	JF	PV	FD	JK	MT	JL	NT	JF	BW
SM	CM	HA	SN	IJ	OS	SD	RP	CB	MM	PC	MB	JL	SM	MH
QM	DS	MH	JL	DW	SM	AO	WR	RJ	YD	VS	JB	PF	TD	AT
RW	SO	FH	RP	BB	WC	NK	KH	LA	GC	GP	NE	WM	JG	CO
BF	DD	PB	NH	JP	FW	MS	AH	LN	JG	EP	DK	MS	RW	CW
JJ	TH	LH	BS	LT	RI	LG	PD	TH	KL	SW	DL	ED	JS	EF
WN	TG	MB	RM	JN	WM	JM	FS	DF	JS	DJ	AH	SL	HY	DB
HP	DC	CL	SO	JS	JP	JJ	TN	RW	WH	HK	LW	DS	JB	SS
GJ	GM	RR	VC	MG	CH	DJ	EB	BJ	RA	FC	EF	JM	RD	RR
EB	HJ	AM	CL	RM	MP	MH	CJ	SW	AS	JW	BF	BS	PM	JL
DS	TH	CM	NS	RM	OL	WC	RA	SB	BC	WH	RH	DF	BH	DD
CE	TG	JY	AF	PG	LD	LL	DC	CC	MI	TO	DF	RS	GW	CC
RG	DC	LR	LW	RL	JC	IS	RG	NC	JP	JJ	DS	MH	JJ	RJ
SR	GM	NZ	MN	HS	TE	KL	PS	HM	KB	CG	WS	DA	DP	JS
BH	HJ	AC	MK	GB	MS	JS	RD	DI	CF	BB	AL	PB	TC	MT
GM	TH	SD	RM	MC	RE	LR	JS	JD	KH	AM	MW	DS	MV	AC
TB	RN	HC	KC	AT	JE	RN	MO	EC	AG	CM	RN	JJ	NH	KB
JS	MJ	AB	DR	MB	FP	CC	MG	NR	RC	EH	RW	GM	KR	AH
RW	JH	RD	JS	MM	RJ	JT	WJ	DL	MO	BF	EA	RH	ZK	RF
MB	MM	VA	JB	DS	BH	WH	SH	RT	RM	WC	LA	BH	NL	DA
RT	FB	JP	CC	LP	EC	RT	MS	DV	NC	PM	DS	HW	WG	JH
PM	CS	PJ	RL	FH	BB	GW	SH	JF	JW	EF	JJ	RH	CH	JC
AP	OM	WS	EM	LH	JB	LN	JB	DF	JT	NC	PM	ZB	MH	BG
EH	MB	CB	JB	VF	GF	TD	LB	JS	RH	KD	LE	WP	JR	DS
CS	SL	MP	FC	PP	JP	RP	TW	JA	GS	DS	NJ	DH	DS	JH
WB	GC	JH	WV	AH	LD	EE	JR	GR	DN	LL	BH	TY	KJ	CW
AC	LB	DS	KR	RG	GE	SS	CW	KB	OL	WK	RJ	NG	AH	CH
MG	WR	DP	JS	LI	CD	CS	JT	DH	LR	VF	KB	GR	BS	WW
RH	BR	DJ	WP	LW	LJ	SL	WB	AG	CM	AW	EM	GG	AG	AC
BD	LG	DM	AL	TC	GD	DS	BC	EP	RN	SW	JB	JP	MW	MB



### Organs for Research



LUNG - 151



LIVER - 20



PANCREAS - 13



HEART - 8



INTESTINE - 1



KIDNEY - 4

**Total: 112**

39% INCREASE FROM 2018

### Life Anew Program

These items are one way that Carolina Donor Services shows gratitude to donor families. These keepsakes provide donor families with a lasting impression after their loved one has given life to others through organ, eye and tissue donation.



Donor Hand Mold



Donor Fingerprints



Donor Medal

### 2019 Donor Family Tribute Attendance

113

Winston-Salem

127

Chapel Hill

136

Greenville

25% INCREASE

# IN THE COMMUNITY

## Heart Heroes Legislation



Carolina Donor Services' Heart Heroes legislation became law on October 1, 2019 after being adopted by the General Assembly and signed by Governor Cooper. The red heart on North Carolina drivers' licenses and IDs now includes tissue donation, along with organ and eye, representing one's legal decision to be a donor. Before October 1, 2019, North

Carolina was the only state in the nation where tissue donation was not included in the first-person authorization at the DMV.



Carolina Donor Services shared information about organ, eye and tissue donation and the need for registered donors at FUMC Asheboro's National Donor Sabbath service. The Hunts, a donor family in Asheboro, had the opportunity to meet the recipient of their son's organs. Keaton gave the gift of life to Kathy Matthews, who received his liver and kidney.



The Eastern Carolina BBQ Throwdown in Rocky Mount, NC was a success in educating about organ, eye and tissue donation and registering new donors.



In partnership with Vidant Medical Center and the Brody School of Medicine, Linking Hands, a yearly occurrence, is a family friendly event that celebrates the gift of life and brings awareness to donation.





# 2019 WORKPLACE PARTNERSHIP FOR LIFE HOSPITAL CAMPAIGN

## PLATINUM

Alamance Regional Medical Center  
Carolina East Medical Center  
Carteret Health Care  
Duke Regional Hospital  
Duke University Medical Center  
FirstHealth Moore Regional Hospital  
New Hanover Regional Medical Center  
Novant Health Forsyth Medical Center  
Pender Memorial Hospital  
Moses H. Cone Memorial Hospital  
UNC Health  
UNC Rex Healthcare  
Vidant Beaufort Hospital  
Vidant Bertie Hospital  
Vidant Chowan Hospital  
Vidant Medical Center  
Vidant Roanoke-Chowan Hospital  
Wake Forest Baptist Medical Center  
WakeMed  
Wayne UNC Health Care



## SILVER

Central Carolina Hospital  
Columbus Regional Healthcare System  
Duke Raleigh Hospital  
FirstHealth Moore Regional - Hoke Campus  
FirstHealth Moore Regional - Richmond  
Frye Regional Medical Center  
Maria Parham Medical Center  
Onslow Memorial Hospital  
Southeastern Regional Medical Center  
UNC Hospital Hillsborough Campus  
Wilson Medical Center

## GOLD

Cape Fear Valley Medical Center  
Halifax Regional Medical Center  
Harnett Health - Betsy Johnson Hospital  
Nash Healthcare  
Randolph Hospital  
Sentara Albemarle Medical Center  
Vidant Edgecombe Hospital  
Wesley Long Hospital



## BRONZE

Catawba Valley Medical Center  
UNC Caldwell  
Watauga Medical Center





Carolina Donor Services' Friends for Life Ambassador, Monique Martin shared her journey as a living kidney donor and tissue recipient with Duke Hospital's OR nurses.

The Cone Health Collaborative Team created a Donate Life themed set-up for Halloween at the 3rd Annual Graham Recreation and Parks Department Pumpkin Bash.



Vidant Medical Center held a "Show Your Heart" Valentine's Day photoshoot featuring staff. Valentine's Day is also National Donor Day - a day to thank all donors, donor families, and registered donors.

Community Relations Coordinator, Latoya Joyner and Hospital Development Specialist, Cynthia Daniels worked with Wayne UNC HealthCare to place a Donate Life themed tree in the hospital lobby to spark conversations and awareness about organ, eye and tissue donation.





Register your decision to be an organ, eye and  
tissue donor at your next DMV visit or online at  
[CarolinaDonorServices.org](http://CarolinaDonorServices.org).

[CarolinaDonorServices.org](http://CarolinaDonorServices.org)

1-800-200-2672

